

## **Privacy Statement**

Western Counties Veterinary Association (WCVA ) is a Territorial Division of the British Veterinary Association ( BVA ).

**Our membership is open to Veterinary Surgeons and we promote veterinary related CPD and events in our area.**

This privacy policy explains how we use any personal information we collect about you when you use this website.

**This policy may be varied from time to time, so check back to see that you are happy with it.**

### Topics:

*What information do we collect about you?*

*How will we use the information about you?*

*Marketing*

*Access to your information and correction*

*Cookies*

*Other websites*

*Changes to our privacy policy*

*How to contact us*

### What information do we collect about you?

We collect information about you when you register with us or place an order for products or services. We also collect information when you voluntarily complete customer surveys, provide feedback and participate in competitions. Website usage information is collected using cookies.

**We do not see the card information that you enter. This is held by the card payment service provider.**

### How will we use the information about you?

We collect information about you to process your order, manage your account and, if you agree, to mail you about other products and services we think may be of interest to you.

If you agree we will inform your of:

Our events

If you further agree

Other veterinary related events

Marketing

This will be mainly informing and reminding about events, if you have consented.

If you no longer wish to be contacted for marketing purposes, please email [westerncountiesvet@gmail.com](mailto:westerncountiesvet@gmail.com) with 'unsubscribe' in the subject line.

### Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email or write to us at the following address. [westerncountiesvet@gmail.com](mailto:westerncountiesvet@gmail.com). We may make a small charge for this service.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

### Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity.

For further information visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of our website features may not function as a result.

### Other websites

Our website contains links to other websites. This privacy policy only applies to this website so when you link to other websites you should read their own privacy policies.

### Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this web page. This privacy policy was last updated on 11<sup>th</sup> May 2018.

### How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

by email:

[westerncountiesvet@gmail.com](mailto:westerncountiesvet@gmail.com)

or by text:

07505399867

# WCVVA